

Dear Parents,

In an effort to help families that want to spread their payments throughout the entire year, Todd and I decided to go with a monthly payment plan last year. These payments would encompass your team fees for the fall/winter season only. Todd and I want to answer some of the questions we have received to clarify the process for everyone.

**FAQ's that apply to all families:**

1. *When is the first payment due?* When you register, you must make your initial payment. You must register before the first day of practice to secure your place on the team. This initial payment will serve as your September payment.
2. *May I pay in full when I register?* Yes. Just click the option to pay your full team membership while in the registration process.
3. *May I pay my fees in fees in advance after I register?* Yes. It's a little tricky, but this is how it works. First you must register and make your initial payment. Then you may go into your account and make another payment as large as you like.
4. *What happens if my swimmer quits?* If they quit prior to November 1<sup>st</sup>, swimmers will be responsible for their monthly payments thus far and a \$50 processing fee. Swimmers who choose to no longer swim after November 1<sup>st</sup> will be responsible for the full payment of the fall/winter fees. This is a change from last year.
5. *How many payments will there be this season?* There are six payments for the fall/winter season. This goes thru late February/early March for most swimmers. You are only registering and paying for that season.
6. *What about the spring/summer season?* We will follow the same monthly payment plan for the spring/summer season. Fees and info on the Long Course season will be available later in the year. Families will be able to register for the spring/summer season in early 2012.

Please feel free to contact Kelly, Todd, or I if you have any further questions about the team. Be sure to sign-up online and we look forward to seeing everyone at the pool soon.

Thanks,

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